Prof. Dr. Muharrem İnan
Private Practice

International Patient Information Guide

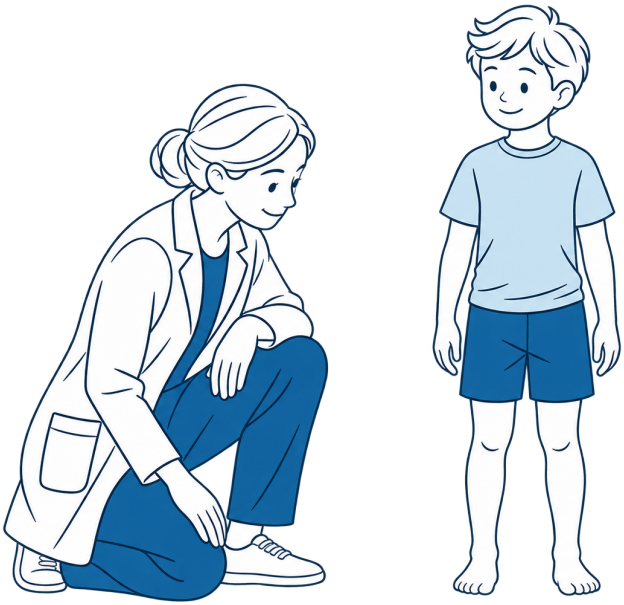
Information for our international patients about enquiries, consultations, treatment and follow-up care.



Who Are We?

The private practice of Prof. Dr. Muharrem İnan specialises in paediatric orthopaedics. Assessment and treatment are planned by Prof. Dr. Muharrem İnan according to each patient's medical condition, needs and clinical findings.

We provide information and guidance to international patients on accessing healthcare, making appointments, consultations, treatment planning and follow-up care.



International Patient Journey

1. Initial Contact

Patients or their legal representatives may contact our practice through our communication channels.

2. Sharing Medical Documents

Existing medical reports, imaging and information about previous treatment may be requested for assessment.

3. Appointment Planning

A suitable appointment date is arranged, and the patient is given the necessary information.

4. Consultation and Assessment

The patient is examined by Prof. Dr. Muharrem İnan. Additional tests may be requested if necessary.

5. Treatment Plan and Information

The diagnosis, treatment options, potential risks, treatment process and fees are explained to the patient or their legal representative.

6. Treatment and Follow-Up

If treatment is provided, the patient receives the necessary follow-up and review information after discharge or leaving the practice.

> The process may vary according to the patient's medical needs. Not every enquiry requires surgery or another form of treatment.

Before You Travel

Preparing the following information before travelling to Türkiye can help your care proceed more smoothly:

- Patient's identity and contact details
- Reports from previous consultations and treatments
- Imaging studies (MRI, X-rays, CT scans, etc.)
- Current medications
- Known allergies and relevant medical history
- Any special support or accessibility needs

Before your appointment, please carefully review the information sent to you and any preparation instructions.

Your Patient Rights

- **Information:** The right to clear information about your health condition, recommended tests and treatments, alternatives, potential risks and outcomes.
- **Informed Consent:** The right to be informed about medical interventions and take part in the required consent processes.
- **Decision-Making:** The right to consider treatment options and to accept or refuse treatment.
- **Privacy:** The right to have your personal and medical information kept confidential.
- **Respect and Non-Discrimination:** The right to respectful care regardless of language, nationality, culture, beliefs or other personal characteristics.
- **Safe Healthcare:** The right to healthcare provided in accordance with relevant standards and medical requirements.
- **Feedback and Complaints:** The right to share views, suggestions, requests or complaints about the service.
- **Medical Records and Information:** The right to request information and documents relating to your medical records, subject to applicable legislation and procedures.

> For children, these processes are carried out with a parent or legal representative, taking the child's age and applicable legislation into account.

Fees and Financial Information

- Fees for consultations, tests and treatment are communicated to the patient or their legal representative before the procedure.
- The scope and fees of the planned services are explained.
- If additional tests, procedures or treatment become necessary, information is provided beforehand wherever possible.
- Payments are made using the methods and under the conditions specified by our practice.
- Documentation is issued for payments made by the patient.

Further information on cancellations, refunds, payment methods and the validity period of fee quotations is provided in accordance with our practice's current procedures.

After Treatment and Returning Home

After your treatment or consultation, the following information is provided where necessary:

- Medical summary of your consultation and treatment
- Required medications and how to take them
- Advice on dressings, care and activity
- Your follow-up and review plan
- When to contact a doctor or healthcare facility
- Information on remote follow-up or communication

If you need follow-up after returning to your home country, you can use the contact channels provided to you.

Contact and Support

International Patient Liaison Unit

Contact us for appointments, submitting medical documents, information about your care and patient support requests.

Phone

+90 212 912 67 87

WhatsApp

+90 532 501 05 87

Email

info@drmuharreminan.com

Address

Prof. Dr. Muharrem İnan
Private Practice
Hakkı Yeten Caddesi,
Süleyman Seba Kompleksi 10/D
Fulya, Şişli / Istanbul, Türkiye

Opening Hours

Monday-Friday:
09:00-18:00

You can share your comments, suggestions or complaints through our practice's contact channels. Your requests will be reviewed by the relevant unit.